Rehab Care (Experienced) Volunteer Job Description

SUMMARY DESCRIPTION
Rehab Volunteers support the daily husbandry and treatment of all patients in the rehabilitation clinic at Teton Raptor Center. This includes feeding, cleaning, providing medical treatment and rehabilitation alongside TRC staff and interns. Volunteers will work closely with interns, staff and other volunteers to complete the daily checklist and special projects. This position is limited to 7 volunteers annually, which is determined by the Avian Care staff and Volunteer Coordinator. It is also not dependent on the number of years volunteers have been present with TRC, but more so the skill set that has been proven along with the consistency of clinic shifts.

TIME COMMITMENT
The Rehab Raptor Care Shift happens every day from 9 am to 12 pm unless otherwise noted, such as in winter or on certain holidays. (TRC is closed to volunteers on Thanksgiving and Christmas Day, but staff will be on-site to provide the minimum care to all birds.) There could be a change in shift start time, but those will be communicated in advance by the Volunteer Coordinator.

Based on this volunteer position, there could be a weekly commitment for on-call, after-hour on-site patient intake and/or care between 5 and 8 pm on selected day(s) of volunteer’s choice. This is at the staff discretion and dependent upon need.

Due to the nature of this volunteer position, selected volunteers MUST commit to at least 6 months, but ideally a year from the time the volunteer joined this experience level.

PROGRESSION
This position is appointed by the Avian Care staff and Volunteer Coordinator and allows volunteers to learn more in-depth skills of wildlife rehabilitation. There are opportunities to lead shifts, train interns and volunteers, and enhance daily care skills.

JOB DUTIES
- Oversee and maintain the clinic shift while staff are in meetings or tending to other cases/business
- Assist or lead with containing and transporting injured, ill, or orphaned birds located in Idaho and/or Wyoming
- Assist Avian Care staff with training of interns
- Train other volunteers at staff discretion on basic tasks such as but not limited to: daily routine, volunteer checklist, cleaning, and laundry
- Comply with all state and federal wildlife regulations and TRC permitting
- Assist staff, interns, and other volunteers with daily checklist tasks
● Daily cleaning of enclosures including but not limited to scooping, raking, scrubbing walls, and providing fresh water (seasonally)
● Prepare and deliver diets and medications as directed by staff
● Contribute written detail for all daily bird records
● Work with various birds based on their size, their injury, and their individual treatment plan as directed by staff
● Assist with bird enrichment as directed and assigned by staff
● Aid in special projects
● Other duties as assigned

QUALIFICATIONS & SKILLS
● Duties may require bending, kneeling, twisting, lifting and/or standing for long periods of time*
● Patience and understanding of handling most patients and cases as directed by staff
● MUST maintain an updated/current tetanus or titer blood test
● Ability to follow a checklist for safety and efficiency
● Eagerness to learn
● Willingness to clean
● Positive attitude
● Exceptional attention to detail

*Physical limitations might make completing all the duties assigned in this job description challenging. We can discuss options to adjust or modify some of the requirements for volunteers who may have special physical requirements.

EXPECTATIONS
● If you cannot make a shift, YOU are responsible for removing yourself from the shift. If it is within 24 hours of the scheduled shift, you MUST reach out to the Volunteer Coordinator or Avian Care team staff to let someone know you are unable to come in for your shift. You can call or text our main line (307-203-2551) to alert staff you will not be in for your shift.
● Commit to the duration of your shift. In winter, the rehab shifts may be shorter, but the typical shift is 3 hours. If you need to leave early for any reason, please let the Volunteer Coordinator know at least 24 hours ahead of time. You can either email volunteers@tetonraptorcenter.org or call 307-203-2551 ext. 705.
● MUST commit to one clinic shift per week.**
● MUST attend at least one compassion fatigue training within a calendar year. This training will help address the emotional demands of wildlife rehabilitation. Training dates will be posted on Volgistics and listed in the clinic for reference.
● MUST attend trainings or review recordings for at least 5 trainings annually. Trainings will be posted on Volgistics and listed in the clinic for reference.
● MUST participate in annual competency reviews conducted by Avian Care Staff and the Volunteer Coordinator. These are opportunities for us to hear from you and to also provide feedback on your progress.

**If you will be out of town, please communicate this to the Volunteer Coordinator, so our team can plan accordingly.

Updated on 3/30/2023 by JW